



**GOVERNMENT COLLEGE FOR WOMEN(A),
GUNTUR.**

**Proofs Related to Mechanisms for Submission of
Online / Offline Student Grievances**

2022-23

**Internal Complaints Committee
Grievance & Redressal Cell**

Grievance and redressal cell, Govt. college for Women, Guntur

Grievances and action taken report -2022-23

S.No	Date	Grievances received	Action taken
1	31-6-2022	Sk Rizwana of II MSCs complained about the stray dogs in the campus	We have informed the matter municipality. the next week dog catching team have taken the dogs.
2	11-7-2022	M.Sri Lakshmi Devika of II yr computers student lost her phone at room. No-27, when she went out during the lunch hour	We have talked with class students and enquired any stranger come to the class.the wing is not covered under surveillance cameras.we instructed students to carry their valuables along with them. The members discussed the matter with Principal and suggested to arrange CC TV cameras in some other places also.
3	20-10-22	Students of M.Sc chemistry about the Revaluation money by the concern clerk	We have taken this matter to the Principal and Admn . Officer to take necessary action.
4	19-1-2023	B. Com students complained about the cleanliness in the class rooms and wash rooms	Scavengers and sweepers are instructed to keep them clean as they will be checked periodically.
5	19-1-2023	Regarding the indiscipline of students who are staying in the cycle stand and damaging the vehicles.	Discipline committee members were informed about this and they instructed the students not to present in cycle stand in the general college assembly.
6	22-2-23	Repair of fans in R.no -4 of commerce block.	AO sir in structured the electrician to check other rooms also and get them repaired.
7	April 2023	I B.com students complained that they are not allotted any fixed room for LSC's .so they have to look for the room whenever they have class,	we have taken the issue to the time table committee to allot a room

D.S.G.

(Dr. S. DIVISA DEVI)

V.R. J. S. S.

PRINCIPAL 22/9/23
PRINCIPAL
GOVT. COLLEGE FOR WOMEN (A)
GUNTUR.

MSS

Ki bootary students ni mathsaame
Select Chesssu

32

block 10 class rooms backside bad smell
ଅବସ୍ଥା.

computer f

Complaint Letter

Date: 01-07-2022.

Dr. V.R. Jyotsna Kumari Mam,
Govt. College for Women (A),
Guntur, Sambasivpet, 522001,
A.P.

Sub: To complain and bring attention to
the problem of stray dogs in our
college surroundings.

Respected Principal Mam,

I am writing this letter to bring
the stray dogs matter to your attention.
On 31-06-2022, yesterday morning I
was going to class in college then
suddenly one dog attacked me. This
event was disconcerting as it. then I
did not understand what to do? I was
very scared.

I hope that by writing to you, you
will be able to respond in kind.

I am available to answer any questions
you might have regarding this matter.

Thank you for your prompt action.

Sincerely,
SK. Rizwana
II BSc [MScS]

ML
22-23

Complaint Letter

2022

Dear Sir,

Respected Principal madam.

I am Sri Lakshmi devi studying B.Sc Computer (A2) 2nd year. 20302013. I kept my bag in Room No-37 in lunch time. Some one stolen my bag and destroyed it & stolen my mobile. I want you to take a serious action on it. My mobile model is Vivo V10 1916.

Thanking you

Yours Sincerely

M. Sri Lakshmi devi

V.R. Subramanian
12/7/22

M. J
11/7/22
(M. KAMALA KARUNA)

19/1/2023,
Guntur.

Respected Principal madam,
A. college for women (A),
Commerce Block,
Guntur.

Madam / Sir.

Subject :- The college toilets.

It is to bring to your kind notice that the college - toilets are very dirty. They stink and we have to use them because there is no alternative. In fact it is difficult to stand there at all. I wish you could yourself see their condition.

In fact their bad condition forces many students to relieve themselves at the boundary walls and other such places. The sweepers never seem to clean them. There are dirty remarks written all around in the toilet walls. kindly get the toilets cleaned and painted afresh to give them a good look.

Thanking you in anticipation.

Yours obediently.

B.Com students



19.01.2023,
Guntur.

To.

The HOD of
Physical education department,
GCW Guntur.

from

xxxxxx

sub - 'Complaining about indiscipline in parking shed.

Respected Man,

I would like to bring the problem of
indisciplinary behaviour in parking shed. Many
students are damaging the vehicles & people are
misbehaving with others & occupying the parking
space. My vehicle itself was damaged, One broke
my mirror & bent my number plate. I am
Requesting the PED man to take a Severe action
Regarding the issue.



Thanking you.

Yours Sincerely,

xxxxxx

Respect Sir, I am student at Govt. college for Women. In our college we have so many problems like Electric fans are not working. And Especially bathroom are not clean and they don't have Sanitary pad machine. The machine are not working properly. Whenever the rain pouring the wall of our college passing Electric Current. and The wall break down and also the Tap water are also passing Current. So many student got Shock. We deeply requesting to fix the problems.

MS
(convener)

Thank you

Guntur,
20-10-2022

To, the Grievance Cell
Government college for women
Guntur.

Re: mis use of Revaluation Fees of sem I, II, III, IV of
B.Sc. (Chem/Zoology) students. This is to bring to your notice that
we the students of msc. chemistry and zoology of
Academic year 2021-22. Last month on 20-09-2022
we paid out revaluation fees & submitted our reval-
uation applications to concerned clerk of our college
Mr. Amareeswarao, he has to pay this amount of total
of 19 students to the Acharya Nagarjuna university
before the last date of 29-09-2022 but on 15-10-2022.
Staff of chemistry & zoology Department received a call
from ANU saying that they had not received a ~~single~~ form
of application of revaluation, when investigated into this.
It's found that Mr. Amareeswarao has used that money for his
personal uses & did not pay it to university he isn't even
responding to the phone calls. Our faculty has taken the
responsibility & approached the concerned co-ordinator of exami-
nation cell of ANU & remitted personal amount of Rs. 27,500
along with the fine in view of the students' career
we request you to take an immediate action against him to
repay the amount & do a favor for us

M
20/10/22

Your sincerely
D. Venkateswaramma
E. Radhika R. M. Ayesha Rohanula

MSc chemistry & Zoology semester-IV Ay-2021-2022. list of students applied for revaluation.

Hall ticket no	name of the student	signature of the student.
Y21CH12006	D.V.vijayalakshmi	D.V.vijayalakshmi
Y21CH12017	K.Ratnakumari	K.Ratnakumari
Y21CH12011	E.Pawani	E.Pawani.
Y21CH12018	K.Lakshmi prasanna	K. L. Prasanna
Y21CH12005	D. Sri Devi	D. Sri Devi
Y21CH12007	D. Bajimoon	D. Bajimoon
Y21CH12016	K. Chandana	K. Chandana
Y21CH12019	K. Sri Divya	K. Sri Divya
Y21CH12008	D. krishnaveni	D. krishnaveni
Y21CH12021	Mohammed Aysha Roshanala	Mohammed Aysha Roshanala
Y21CH12014	ISTHARLA. Nandini	ISTHARLA. Nandini
Y21CH12015	KOKOLU. Thirupathamma	KOKOLU. Thirupathamma
Y21CH12023	MUDHAVATH. Srividhya	MUDHAVATH. Srividhya
Y21CH12009	Elluri. Radhika	Elluri Radhika
Y21CH12025	PRATHITATI. RUTHSHINY	PRATHITATI. RUTHSHINY
Y21CH12004	Devalla. Venkateswaramma	D. venkateswaramma
Y212012025	Siddela. vijayakumari	S. vijayakumari
Y21CH12024	Pokala. Venkateswaramma	Pokala. Venkateswaramma
Y21CH12030	Y. maheswari	Y. maheswari

M
 20/10/22
 Convenor. GTR cell.
 GCW, GNT

Date
22/2/2023,
Guntur,

art college for women,
Respected Madam.

we are studying B.Com (A.T)
1st year Room No:-4. In our class
fans are not working. please repairs
or replace the fans requesting you
madam.


2

Thank you.

Your faithfully
I B.Com (A.T)
students

ಮಾನ್ಯ (ವಿಧಾನ ಮಂಡಳಿಯವರಿಗೆ -ಗಳ
ನಾಯಕರ ಸಮಾಜಿಕರಮುಲು

ವಿಷಯ:- ವಿವರಣೆ ಮಾಡು ಹಿಮು ಟ್ರಗಾ
B.com (CA) Second Sem ಪದವಿಪೂರ್ವ
ಮಾಡು Class ಬರಗಡು ತಿರು Class Room ಕುಡಾ
~~ಮಾಡು~~ ಇಂತಾ ಇವುತಿರು ಮಾಡು ಪಾಲಾ ಇಬ್ಬಂದಿಗಾ
ದೂರು. Class ಕ್ಕೆ Madam ಕೂಡಾ ರಾವೆಡು ತಿರು
Classes ಜಾಗರುತಿರು ಮೂರು ಸುರಾಪಗಲರ್ತಿ
ಸಾರುಪೂರ್ವ.

April 2023
H L

B.com (CA) Second Sem